

**OGRIP Forum Agenda**  
**May 24, 2010**  
**Department of Transportation**  
**Rm GB 1:00 pm**

- I. **Welcome & Introductions**
  - II. **Acceptance of April Minutes**
  - III. **Announcements**
    - a. **Topics & Announcements from the floor**
  - IV. **Business**

Jeff Smith updates on the following:

    - a. **OGRIP**
    - b. **LBRS**
    - c. **OSIP**

Updates on the following GIS User groups:

    - d. **Fred Judson– Ohio/Michigan**
    - e. **Emily Whitehead– Southwest Ohio**
    - f. **Jesse Glascock– Ohio/KI/Cincinnati**
    - g. **Elizabeth Mather– GUONO**
    - h. **2009 County Profile**
    - i. **Ohio URISA Update**
    - j. **Ohio GIS Conference Update**
  - V. **Presentation – Jim Moening from Trimble will present on how Joliet Improves Customer Service with CIS and Work Management Integration. The City of Joliet, IL recently embarked upon an ArcGIS Server-based utility GIS. As part of this program, the City addressed a need to improve customer service communication and efficiency and increase the effectiveness of information exchange with their field operations staff. Through the integration of the City’s Customer Information System, GIS, and work management, the City has provided customer service, operations and GIS staff with a common picture of the utility’s current operational environment. Utilizing this technology, the City gained the ability within a single mobile system, to perform asset-based preventative and correction maintenance work orders, customer turn-on, turn-off, and meter change-out service orders, GIS with redlining for map corrections and shared field notes, and GIS-based document retrieval and viewing capabilities. This presentation will highlight the benefits realized and will focus on the technical and organizational challenges faced with the integration of multiple utility enterprise systems.**
  - VI. **Other Business**
  - VII. **Next Meeting – June 28, 2010**
  - VIII. **Adjourn**
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